



## Corporate Quality Policy

US Ecology is committed to provide services that meet or exceed customer expectations. We clearly define employee expectations and hold each other accountable for quality performance. This quality expectation is incorporated into all aspects of our business assuring the highest value and satisfaction for our customers, employees and shareholders. We will conform to meet the needs of our internal and external Customers; and adhere to general quality management principles. Continuous improvement is a key element in US Ecology's Company culture and is embraced by company management and employees.

US Ecology is committed to:

- ★ Understanding our Customers and their expectations
- ★ Customer satisfaction as a top priority
- ★ Observing the [Customer Service Code of Excellence](#)
- ★ Ensuring every employee understands how their job contributes to US Ecology's Mission and Values.
- ★ Clearly defining job expectations and individual responsibility to all employees through consistent processes and best practices
- ★ Training our personnel and providing the necessary tools and equipment to perform their jobs
- ★ Completing our tasks right the first time
- ★ Learning from our mistakes and continuously improving our processes

A handwritten signature in blue ink, appearing to read "Jeff Feeler", written over a horizontal line.

Jeff Feeler  
President and Chief Executive Officer  
US Ecology, Inc.