



Sustainability in Action



Dear Valued Customer:

We're excited to share US Ecology is rebranding to Republic Services. With the acquisitions of US Ecology, ACV Enviro and ECOFLO, we are now able to provide you with the most complete set of Environmental Solutions in the industry, across a nationwide geographic footprint. Our combined Republic Services branded resources will help meet growing customer demand for a single-source provider with comprehensive Environmental Solutions capabilities.

We are committed to continuing to provide you unparalleled customer service while we rebrand, and it's important our customers have a seamless transition. Your experienced US Ecology account team remains the same, and you can continue to contact and work with them for requests or service support. Facility legal and permit names, contracts, billing, tax IDs and existing payment methods are not changing. If any action is required on your part, we will proactively communicate with you as the rebrand progresses.

Our rebrand process has started and will continue over the next 12-18 months. During this time, you may see multiple logos in place as we begin to rebrand our uniforms, trucks and equipment, digital properties, and more. We look forward to rebranding to one Republic Services, while our experienced sales, customer service and operations teams continue to deliver the same great service you've come to expect.

Thank you for your continued business. Please visit usecology.com or call us at 800-592-5489 if you have any questions.

Sincerely,

Marek Crabbs

Marek Crabbs
Vice President of Sales - Environmental Solutions
Republic Services

FAQs for Customer Inquiries

What will the brand name be for US Ecology, ACV Enviro and ECOFLO?

The majority of the Environmental Solutions businesses (US Ecology, ACV Enviro and ECOFLO) will rebrand to Republic Services using the Republic logo. NRC's Standby and International operations, SRS, and Stablex will retain their current branding.

What is changing?

You will see Republic Services branding in more of our external communications channels. Over time, you will see Republic branding on our trucks, facilities, and containers as well as on uniforms and PPE. The full rebrand process will be complete by the end of 2023.

Will my service be affected?

Our experienced management and operations team is fully committed to providing continued responsive service to ensure customer satisfaction. We will continue to deliver the same great service you've come to expect. In addition to the services you have always been offered by US Ecology, ACV Enviro or ECOFLO, we are now able to provide our customers with the most complete range of services and products to meet your Environmental Solutions needs, including recycling, solid waste, special waste, hazardous waste, container rental and field services.

What kind of benefits will I experience from this?

With our combined resources, we are now able to service you from a larger geographic network while offering the most complete set of products and services to meet your Environmental Solutions needs through one provider.

Will your facility names change?

While our facility legal and permit names are not changing as a result of rebranding, we are changing the facility brand names on exterior signage. You will continue to experience the same great service from your teams of professionals at all facilities.



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The following administrative and service delivery items below are not rebranding, and you do not need to change how you do business with us.

- **Waste profiles**
- **Waste manifests**
- **My Account Representative/Customer Service contact**
- **Facilities legal names or Tax IDs**
- **Remittance/payment (there is no need for a new W9 at this point)**
- **Existing contract terms**
- **Insurance**

If changes are needed to this list of items in the future for other purposes, they will be separately communicated at that time