



SERVICES

- **Decontamination** – disinfecting of areas impacted by or exposed to suspected or confirmed cases of COVID-19
- **Preventative Cleaning** – cleaning of all surface areas or work spaces exposed to employees or the public (highly recommended to reduce the risk of COVID-19)

Decontamination and Preventative Cleaning are taken very seriously and include similar planning and cleaning methodologies. Thorough safety reviews are conducted prior to deployment of personnel to any site with potential exposure to the virus, during which our experienced teams discuss all aspects of exposed areas, facility/site layout and other key factors to reduce the risk of cross-contamination and to ensure the safety of our personnel, our customers and the surrounding communities.

METHODOLOGIES

Cleaning methodologies vary based on customer needs, type and size of the site, and various other factors. At the start of each project, a dedicated Project Manager will evaluate the scope of work and develop a detailed decontamination/cleaning plan, which will then be reviewed and evaluated by US Ecology's COVID-19 Response Management Team.

Prior to entering the work area each day, all project personnel gather to discuss the approved work plan, associated SOPs and Activity Hazard Assessments (AHAs), including all planned activities, potential hazards and mitigation, proper PPE and other items. Clear, concise and timely updates are provided to all parties involved throughout the project.

Standard decontamination and preventative cleaning methodologies include following:

- Surface wipe down of horizontal surfaces (e.g. tables, chairs, floors, ledges, railing, etc.) and high traffic/touch point areas (e.g. buttons, knobs, handles, etc.).
- Portable fogger machines with decontamination solution – utilized for smaller areas, impacts entire atmosphere of area
- Portable Hydrogen Peroxide Disinfectant System – state-of-the-art technology and system utilized for larger areas with remote operation capabilities to limit exposure
- Proper consolidation, transportation and disposal of all waste including used PPE

Why US Ecology?

- **Experience** – 30+ years and direct experience with Ebola, H1N1 and other health crises
- **Capability** – Our service centers across North America perform this work every day
- **Training** – Skilled personnel with highest levels of training, including:
 - 40-Hour OSHA HAZWOPER Training and 8-Hour Annual Refresher
 - Bloodborne Pathogens Training and Annual Refresher
 - Etiological (Bio/Infectious Hazard) Response Training
- **Resources** – Nationwide coverage on 24/7/365 basis
- **Full Service** – From plan development to field work to end disposal, all the services you need performed by one company



COVID-19 DECONTAMINATION AND PREVENTATIVE CLEANING

FREQUENTLY ASKED QUESTIONS

We understand the concerns of our customers in these unprecedented times. Rest assured that we're here to help in every way that we can. The information below provides answers to some commonly asked questions. For additional information or instructions on what to do next, please visit our website at www.usecology.com/coronavirus or contact your sales representative. If you don't have one yet, please call US Ecology's Customer Service Desk at (800) 592-5489 for assistance. We're here to help 24-hours a day, 7-days a week.

Hours of Operation

US Ecology provides 24/7/365 emergency and immediate response services. All calls are answered live by a US Ecology employee at one of our 24-hour call centers.

We are committed to our customers, and will work with you to understand what work hours are best to limit disruption to your business. Our personnel are available to workdays and night shifts to get your operations back up and running as quickly as possible.

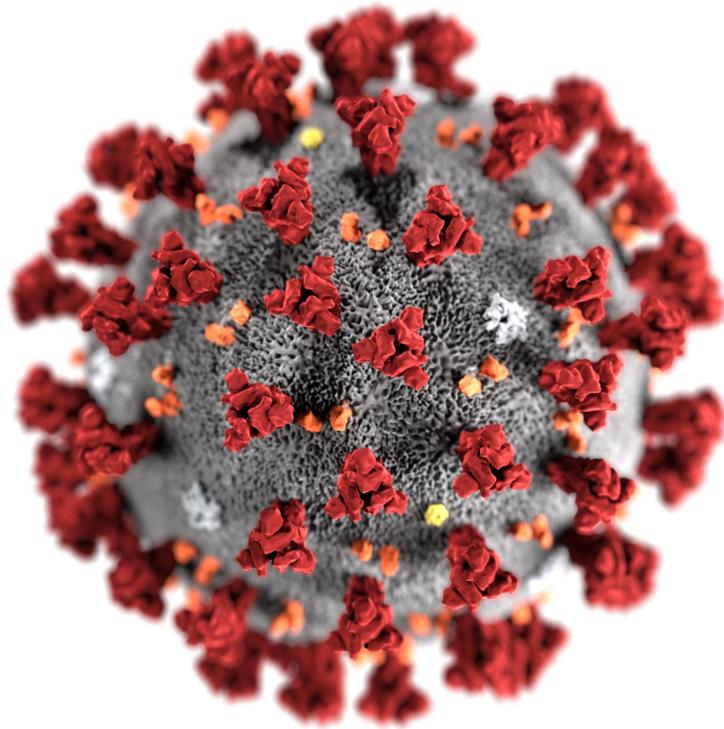
Duration of Decontamination and Preventative Cleaning

Depending on the size and complexity of the project, average time can vary from 5-hours to several months. Our experts are available to discuss your needs and provide you with the most accurate schedule project as possible.

Project Costs

Similar to duration, the cost of decontamination and preventative cleaning services depends on multiple factors and can range widely from one project to the next.

US Ecology has developed a COVID-19 Rate Schedule to govern pricing for our customers. While most companies have raised their pricing to take advantage of the situation, US Ecology is honoring our 2020 published rate schedule for decontamination and preventative cleaning services. Contact us and our experts can help provide some structure around pricing based on project specific information.



Next Steps

- **Setting up your business for services:**
 - **Work Authorization:** Be prepared and sign the US Ecology Work Authorization. It costs nothing and streamlines the process in the event you need urgent services.
 - **Credit Application:** Similar to the Work Authorization, setting up credit with US Ecology costs nothing and allows for quick response to field activities.
- **Call US Ecology for your Decontamination and Preventative Cleaning needs**

FOR MORE INFORMATION

CONTACT YOUR SALES REPRESENTATIVE

24-HOUR EMERGENCY RESPONSE

(800) 899-4672